

Operations · Queues

Generated Tue, Sep 22, 2026 12:13 PM · Single page

Queues

Background job processing for the CRM.

Defaults

Setting	Value
Connection	database (.env QUEUE_CONNECTION)
Channel webhooks queue	channels (CHANNELS_WEBHOOK_QUEUE)
Max attempts (channel config)	5
Tests	Forced QUEUE_CONNECTION=sync in phpunit.xml

Why workers matter

WebhookIngestionService dispatches ProcessChannelWebhookJob onto the channels queue. Without a worker:

- HTTP still returns 202 Accepted
- Events stay queued
- Leads / Inbox messages do not appear

Run locally

```
php artisan queue:work --queue=channels,default
```

Or via:

```
composer dev
```

(queue:listen is included in the concurrent composer dev script.)

Production

Supervise a long-running worker (Supervisor / systemd). After deploys:

```
php artisan queue:restart
```

See [Deployment](#).

Failed jobs

Inspect failed_jobs table / php artisan queue:failed.

Channel events also store status + error on channel_webhook_events and connection health fields.

Related queues / mail

- Auth emails send synchronously (no worker required).
- Other notifications may queue depending on implementation — keep `default` in the worker list.

Related

- [Channels overview](#)
- [Troubleshooting](#)