Channels · Facebook Messenger

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Facebook Messenger

> **Status: Planned** — listed in `config/channels.php` (`facebook_messenger`) but **no adapter** is registered in `ChannelServiceProvider`.

Intended behavior (planned)

- Meta Page Messenger webhooks
- Inbound messages → Inbox conversations
- Optional outbound reply (similar to WhatsApp)
- Per-tenant Page token + verify token

What you can do today

- Create a Channels UI row may be possible if the provider is enabled in config, but processing will not fully work (**Adapter coming soon**).
- For messaging now, use **WhatsApp Cloud API**.
- For custom bots, use **Generic Webhook** message payloads.

Related

- Channels overview
- WhatsApp Cloud API
- Roadmap